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Delivery Fees and Discounts Applicable to Orders Containing New Books in France

The French law imposes minimum delivery fees to the home delivery of new books. Customers may still benefit from free shipping to select pickup points or €0.01 shipping on new books orders above €35. Customers may also benefit from a 5% discount on list price of new books according to the applicable law.

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About Book Shipping Fees in France

Since 7 October 2023, a regulation imposing minimum delivery fees to the home delivery of new paper books purchased online applies in France. These minimum fees do **not apply to orders picked up at select pickup points**. For delivery addresses or pickup points other than these eligible pickup points, the following shipping fees apply in accordance with the applicable law:

- €3 for an order containing **less than €35 of new books**.
- €0.01 for an order containing **€35 or more of new books**.

All Amazon customers, whether or not they are Prime members, are subject to the above fees.

Customers can pick up their new book orders for free from select pickup points located in French stores that sell books. Upon checkout, customers can select their desired eligible pickup point to benefit from this. Please review the [Free Pickup & 5% Discount for Books section](#) for more information.

Note: The above thresholds apply to mixed orders, consisting of books and other products.

General FAQ

Does this regulation apply to all books?

No, these delivery fees only apply to new books. Thus, used books are not affected.

Are e-books subject to this new regulation?

No, these mandatory delivery fees only apply to new books in paper format.

If my basket contains items other than books for a total order of more than €35, do I still have to pay these delivery fees?

Yes, these delivery fees apply as soon as at least one new book is added to the basket.

I am an Amazon Prime member. Am I affected?

Yes, this regulation applies to all Amazon customers regardless of their loyalty programme.

I ordered from amazon.fr for delivery to Belgium, Switzerland or another international destination. Do I have to pay these delivery fees?

No, this regulation only applies to new books delivered in France. For more information on international delivery fees, please refer to the pages [European Delivery Fees and Options](#) and [Shipping Rates and Times for Belgium](#).

My delivery is scheduled in several instalments or in several packages. Will I pay these delivery fees for each delivery?

No, these delivery fees apply per order, not per delivery. The delivery fees for new books from Amazon will be charged only once, at the time of order confirmation.

My order contains items fulfilled by Amazon and items from the Marketplace. What are the delivery fees applied?

Delivery fees are applied separately for orders fulfilled by Amazon and for orders delivered by Marketplace sellers. Delivery fees may therefore be applied for both.

I chose delivery to a pick-up point. Will I have to pay these delivery fees on new books?

Certain pickup points are eligible for free delivery of new books orders, without minimum purchase. You can find and select eligible pickup points at checkout.

Free Pickup & 5% Discount for Books

Customers can pick up their new book orders for free from select pickup points in French stores that sell books. Please follow the instructions below for guidance on how to benefit from free delivery. Customers can also benefit from a 5% discount on the list price of books delivered to eligible pick-up points.

To select an eligible location:

1. Add an Eligible Item to Your Shopping Cart:

- Add a new book that is dispatched by Amazon to your basket to ensure it qualifies for free shipping.
- Ensure to Add to Basket, **not to Buy Now**.

2. Select Proceed to Checkout: Go to Basket and click the "Proceed to checkout" button to start the checkout process.

3. Choose an eligible Pickup Point at Checkout:

- Option 1:
 - If there is a currently recommended pickup point eligible for free book pickup, you will see a button labelled "FREE pickup available nearby."
 - Click on this button to see the relevant pickup point.
 - Click on "Pickup here" or "Change to pickup" to select this location for your free shipping.
- Option 2:
 - If Option 1 is not available, or you want to explore more locations, open the "Search for FREE pickup" dropdown menu, and click on the "(See details" or "Change") button.
 - This will open the pickup location selector. Eligible pickup points for free book shipping will be highlighted in green with "Eligible for free book pickup".
 - Filter for "Eligible for free book pickup" if needed, and select your preferred eligible location by clicking the "Pick up here" button.

4. Verify Pickup Location and Confirm Delivery Fees: once you've selected a pickup point, your delivery address should update to reflect the chosen pickup location, and delivery fees should be at 0€ to reflect the free book pickup eligibility.

5. Complete the Checkout process and proceed to payment to finalize your order.

6. You may also benefit from a 5% discount on the list price of new books delivered to eligible pickup points, when they are sold by Amazon. You can check whether a book is sold by Amazon from your Checkout page once the book is added to your basket, or from the product page on Amazon.fr or the Amazon app. Follow the same steps above and you will see the following buttons or disclaimers at Checkout if a 5% discount applies to your books:

a. Option 1: "Free pickup available nearby with 5% off".

b. Option 2: "Eligible for 5% off & FREE book pickup".

7. Your delivery fees should be at 0€ to reflect the free book pickup eligibility and you should see a 5% discount on the list price of your book.

If you encounter any issues with these steps, feel free to reach out to Customer Support for additional assistance.

Are all books eligible for free book pickup and a 5% discount?

Ensure that the selected books are delivered by Amazon to benefit from the free delivery at eligible pickup points. For more details regarding pickup, visit the [About Shipping Restrictions to Pickup Points](#) page. Customers may benefit from a 5% discount on the list price of those books subject to the requirements above-mentioned.

Are all ship options for books free at eligible pickup points?

Standard Delivery, or Priority Delivery for Prime members, for eligible new books to eligible pickup points are free. Charges may still apply for accelerated delivery options to eligible pickup points. Please review [Pickup Point Delivery Rates and Times](#) for additional details.

Disclaimer

Depending on your Amazon interface, these steps may appear differently. The wording for individual buttons may change, or certain components may not be immediately visible.

Was this information helpful?

Yes

No

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