

All Systems Operational

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Past Incidents

Sep 3, 2026

Elevated errors for multiple models

Resolved - The issue affecting Claude Mythos 5.1, Claude Fable 5.1, and Claude Opus 5 has been resolved. Impact has ended as of 9:16 PT / 16:16 UTC.

Sep 3, 16:23 UTC

Monitoring - A fix has been deployed for Claude Mythos 5.1, Claude Fable 5.1, and Claude Opus 5 and we are monitoring for recovery.

Sep 3, 16:06 UTC

Update - The only affected models right now are Opus 4.8 and Opus 5. The rest of the models have recovered to baseline error rate.

Sep 3, 15:25 UTC

Update - We are continuing to work on a fix for this issue.

Sep 3, 14:49 UTC

Update - An exhaustive list of affected models: Mythos/Fable 5.1, Mythos/Fable 5, Opus 5, Opus 4.8, Opus 4.6.

Sep 3, 13:50 UTC

Identified - We have identified the cause of elevated errors on requests to Claude Mythos 5.1, Claude Fable 5.1, and Claude Opus 5 and are working on a fix. We will provide an update as soon as possible.

Sep 3, 13:41 UTC

Investigating - We are investigating elevated errors on requests to Claude Mythos 5.1, Claude Fable 5.1, and Claude Opus 5. We will provide an update as soon as possible.

Sep 3, 13:26 UTC

Elevated errors for Claude Sonnet 5

Resolved - This incident has been resolved.

Sep 3, 12:56 UTC

Monitoring - A fix has been implemented and we are monitoring the results.

Sep 3, 12:47 UTC

Investigating - We are investigating elevated errors on requests to Claude Sonnet 5. We will provide an update as soon as possible.

Sep 3, 12:37 UTC

Sep 2, 2026

Elevated errors for Claude Sonnet 5

Resolved - The issue affecting Claude Sonnet 5 has been resolved. Impact occurred from 2:05pm PT / 21:05 UTC to 2:19pm PT / 21:19 UTC.

Sep 2, 21:44 UTC

Investigating - We are investigating elevated errors on requests to Claude Sonnet 5. We will provide an update as soon as possible.

Sep 2, 21:17 UTC

Delays in credit purchases

Resolved - This issue has been resolved.

Sep 2, 01:24 UTC

Monitoring - We have identified and resolved an issue where users who reached a balance of zero usage credits saw delays in the availability of newly purchased credits, resulting in some requests to the Claude API receiving 'credit balance is too low' errors erroneously. This affected credits purchased from 05:10am PT / 12:10 UTC to 2:35pm PT / 21:35 UTC. At this time, newly purchased credits should be available as expected and we are working to resolve any remaining impact.

Sep 1, 23:26 UTC

Sep 1, 2026

Degraded performance on platform.claude.com and Claude for Microsoft Office 365

Resolved - This issue has been resolved.

Sep 1, 18:07 UTC

Monitoring - We are seeing success rates recover across affected services. Core inference and the API are not impacted.

Sep 1, 17:52 UTC

Investigating - We are investigating reports of degraded performance affecting some Claude services, including docs.claude.com. We are working to resolve these issues and will provide an update as soon as possible.

Sep 1, 17:05 UTC

Degraded performance on Claude for Microsoft Office 365

Resolved - This issue has been resolved.

Sep 1, 16:22 UTC

Investigating - We are investigating elevated errors affecting Claude for Microsoft Office 365. We will provide an update as soon as possible.

Sep 1, 16:02 UTC

Aug 31, 2026

Degraded performance on claude.ai and Claude Code

Resolved - The issue affecting Claude Code has been resolved. Impact occurred from 16:55 to 19:16 UTC.

Aug 31, 20:36 UTC

Investigating - We are investigating reports of degraded performance affecting Claude in Slack, Claude Code on the web, and Code Review. We will provide an update as soon as possible.

Aug 31, 19:21 UTC

Degraded performance on claude.ai

Resolved - This issue has been resolved.

Aug 31, 17:52 UTC

Monitoring - We have seen success rates return to normal for requests on Claude.ai and are monitoring closely.

Aug 31, 17:32 UTC

Investigating - We are investigating reports of elevated errors affecting chats on claude.ai. We will provide an update as soon as possible.

Aug 31, 17:23 UTC

Aug 30, 2026

No incidents reported.

Aug 29, 2026

No incidents reported.

Aug 28, 2026

Elevated errors on Claude Code and Claude Cowork

Resolved - The issue affecting Claude Cowork and Claude Code on the web has been resolved.

Aug 28, 20:21 UTC

Monitoring - A mitigation has been applied for the issue affecting Claude Cowork and Claude Code on the web, and we are monitoring for recovery. Sessions that disconnected earlier can be retried

Aug 28, 18:21 UTC

Identified - We have identified an issue with an upstream cloud provider affecting Claude Cowork and Claude Code on the web. Some sessions may fail to start or disconnect mid-task; affected sessions can be retried. We are in contact with the provider and will provide an update as soon as possible.

Aug 28, 17:22 UTC

Aug 27, 2026

No incidents reported.

Aug 26, 2026

No incidents reported.

Aug 25, 2026

No incidents reported.

Aug 24, 2026

Issues logging into Claude.ai

Resolved - This issue has been resolved.

Aug 24, 20:26 UTC

Monitoring - We have identified and resolved an issue which resulted in errors when attempting to access Claude.ai, including logging in via subscriptions for Claude Code. Errors occurred between 1:00pm (20:00 UTC) through 1:08pm PT (20:08 UTC). We are monitoring closely to ensure no further issues.

Aug 24, 20:11 UTC

Errors logging into Claude.ai

Resolved - This issue has been resolved.

Aug 24, 17:16 UTC

Investigating - From 9:02–9:08am PT / 16:02–16:08 UTC) users experienced issues when logging into Claude.ai, including for connecting Claude Code with subscription. At this time, this issue has been resolved, but we are continuing to investigate a potential issue impacting users of the Claude.ai desktop application.

Aug 24, 17:12 UTC

Elevated errors for multiple models

Resolved - This issue has been resolved. From 9:50pm PT / 04:50 UTC through 00:36am PT / 07:36 UTC, users saw elevated errors on requests to Claude models, including Claude Opus 5 and Fable 5.

Aug 24, 08:30 UTC

Update - At this time, we have seen errors stabilize on Opus 5 and Fable 5, and are working to fully resolve success rates on all affected models. We will provide an update as soon as possible.

Aug 24, 07:47 UTC

Update - We are continuing to work to resolve issues causing elevated requests on multiple models. We will provide an update as soon as possible.

Aug 24, 06:42 UTC

Identified - We have identified the cause of elevated errors on requests to Claude Mythos 5, Claude Fable 5, Claude Opus 5, and other Claude models and are working on a fix. We will provide an update as soon as possible.

Aug 24, 05:27 UTC

Investigating - We are investigating elevated errors on requests to Claude Mythos 5, Claude Fable 5, Claude Opus 5, and Claude Opus 4.8. We will provide an update as soon as possible.

Aug 24, 05:06 UTC

Aug 23, 2026

No incidents reported.

Aug 22, 2026

No incidents reported.

Aug 21, 2026

No incidents reported.

Aug 20, 2026

Elevated errors on requests to multiple models

Resolved - This issue has been resolved.

Aug 20, 19:42 UTC

Investigating - We are investigating elevated errors on requests to some Claude models. We will provide additional updates as soon as possible.

Aug 20, 19:16 UTC

Elevated errors on Google connectors

Resolved - This issue has been resolved.

Aug 20, 19:01 UTC

Investigating - We are investigating elevated errors affecting Google connectors (Sheets, Docs, Slides, and Chat) and custom Google integrations on Claude.ai. Core functionality is not affected. We will provide an update as soon as possible.

Aug 20, 18:32 UTC

